



21st EurOMA Conference

OPERATIONS MANAGEMENT IN AN INNOVATION ECONOMY

Dear Euroma Attendee,

We would like to give you some additional information to help you with your stay in Palermo during the 21st EurOMA Conference and to fulfill your needs and curiosities.

Before the beginning of the Conference for any further information you might require please feel free to get in contact directly with our Organizing Secretary through email. During the Congress the staff of our Organizing Team will be happy to satisfy your requests.

Conference Venue

Most of the activities (parallel sessions, coffee and lunch breaks, other EurOMA activities, Doctoral Seminar, YSW and PW) will be located at the Complesso Didattico, Building 19. The General Annual Meeting will be held in the Aula Magna of the Engineering School, Building 8, just in front of the Complesso Didattico.

Full papers

Full papers will be available starting from June 18 on the Conference WebSite within the section Scientific Program. Papers download is accessible to EurOMA delegates through the following **password: euroma2014**

Travelling information

From the airport of Palermo Falcone-Borsellino

The International Airport "Falcone and Borsellino" of Punta Raisi is located 32 km from the city and is connected to Palermo by ***Prestia e Comandè*** bus company, by train ***Trenitalia*** or by ***Taxi***.

From Falcone and Borsellino airport to Palermo and vice versa by Bus:

Bus Company: Prestia e Comandè bus

Timetable:

- From the Airport from 6.30 to 24.00 - every half an hour



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You can get the bus ticket directly online on the website of the bus company or at your arrival at the airport at the ticket office which is located close to the bus stop; opening times are from 8.00 am to 22.30 pm. Out of office hours the ticket can be purchased directly on board of the bus.

Ticket price: € 6,30

For any further information regarding bus stops etc please visit the company's website: www.prestiaecomande.it

From Falcone and Borsellino airport to Palermo and vice versa by Train:

Railway Company: Trenitalia

Timetable:

- from the Airport from 7.30 am to 22.00 pm- every half an hour

Ticket price: € 5,80

From Falcone and Borsellino airport to Palermo and vice versa by Taxi:

Ticket price: € 35,00/45,00

From Falcone and Borsellino airport to Palermo and vice versa by Car:

You can find the most important rent companies at the airport of Palermo as Avis, Budget, Europcar, Hertz, Maggiore, Sixt. Just go to their desk and they will assist you to fulfill your needs.

USEFUL LINKS

www.gesap.it – airport of Palermo

www.prestiaecomande.it – Bus company from the airport of Palermo to downtown

www.trenitalia.com – trains to Palermo *

www.airgest.it – airport of Trapani

www.autoservizisalemi.it – Bus company from the airport of Trapani to Palermo downtown

**Fill the Form with "From: Punta Raisi" and "To: Palermo"*



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From Vincenzo Florio airport (Trapani)

You might choose to flight to Vincenzo Florio airport in Trapani. In this case, we suggest you to reach Palermo by bus, according to the following information:

Bus Company: Salemi Bus

Timetable: from the Airport from 6.20 to 24.40

Ticket price: € 12,00

Registration Opening Hours:

The **main Conference** registration will take place on Sunday June 22 from 08.30 am to 17.30 pm at the Complesso Didattico, Building 19, University of Palermo.

You can register to the **Doctoral Seminar** on Friday June 20, from 08.00 am to 08.30 am at the Complesso Ddidattico, Building 19, University of Palermo

You can register to the **Publishing Workshop** on Saturday June 21, from 08.00 am to 09.00 am at the Complesso Didattico, Building 19, University of Palermo

You can register to the **Young Scholars Workshop** on Sunday June 22 from 08.00 am to 09.00 am at the Complesso Didattico, Building 19, University of Palermo.

Our staff will be available for any further assistance and information you might require.

Social Events

Welcome Reception (Lunch)

June, 22, 2014

Venue: Complesso Didattico, Building 19

Time: 12.00 am – 14.00 pm

Cost: Included in registration fee



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Conference Dinner

June, 23, 2014

Venue: Palazzo Butera

Address: Via Butera, 8 – 90133 Palermo

Dress Code: Smart Casual

Time: 20.00 pm – 22.30 pm

Cost: Included in registration fee



Palazzo Butera is the most prestigious palace in the historical centre of Palermo, not only for its history but also for its architectural features. One discovers its unique position seeing the exclusive view from the panoramic terrace on the bay.

Over the course of time the palace has welcomed Kings, Princes, Presidents and many famous personalities, and still today enjoys an active life hosting exhibits and important events.

The dinner includes an appetizer buffet, while the main dishes will be served directly to the tables, so you can dine comfortably seated, everyone at his own place and enjoy the evening while the waiters will ensure to serve you. At the end you will be able to savour the richness of the Sicilian sweets, desserts will be served on buffet. Seats will not be assigned.

In addition you will have the opportunity, during the dinner, to attend a unique show, The Puppet Theatre (L'opera dei Pupi).

Skilled Sicilian artists, from a Sicilian family that has passed on this art for generations, the family Cuticchio, will stage for you a very picturesque performance animating puppets.

The puppet theatre has an ancient origin and is popular in many countries of the world. In Sicily it assumes a unique character that takes the name of "The OPERA PUPPET" and it stands out from the original puppet theater both in content and in technique. THE SICILIAN PUPPET, in the past constituted the only source of education and was one of the few opportunities for recreation and entertainment for the lower classes, but later on it was also appreciated by the bourgeoisie.

Another peculiarity of the Sicilian puppets is given by the fact that each of them is a unique work of art, a sculpture made of wood, metal and cloth, powered by two metal rods, one on the head and the other one in his right hand, and, from a few strings generally of twine, what makes them even more different from the traditional puppets (much smaller and moved only by strings).



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Delegates who have submitted special dietary requirements will be catered for. Kindly make yourself and your requirement be known directly to the catering staff.

Catering Arrangements & Dietary Requirements

See Conference Programme for timetable

Delegates who have submitted special dietary requirements will be catered for. Kindly make yourself and your requirement be known directly to the catering staff serving.

All in all, as already mentioned all catering services will be conducted at the Complesso Polididattico, Building 19. In order to facilitate the carry out of the service we have provided more than one area where meals will be served, each area will be indicated by a different letter. At the time of your registration within the badge, you will find the letter corresponding to the area of your relevance. Our staff will be available for any further assistance you might require.

Wi-fi

During your registration we will provide you a User ID and password that allow you to connect to Internet inside of the Complesso Didattico, Building 19. Also, everyone who has an EDUROAM account from its own University, can access the EDUROAM Wi-Fi with her/his own credential.

Temperature

Summers in Sicily are pleasantly hot with relatively little rainfall and quite stable weather from the middle of June until the middle of September. During this period the average daytime temperature near to the coast ranges from 28 to 34 degrees centigrade, however, this can rise to between 38 and 40 degrees centigrade for brief periods when the Scirocco wind blows from North Africa.

Shopping

Palermo has the best shopping in Sicily, followed by Catania. They both have high quality markets and shopping malls where you can buy locally made products, Italian labels and international brands.

In Palermo in the area of Viale della Libertà you can find the most prestigious designers like Gucci, Prada, Luis Vuitton, Hermes and many others.

Another shopping street but less expensive is Via Roma. Normally shops are open from 9.00 to 13.00 and from 16.00 to 20.00. However it is not uncommon to find shops that are open all day.



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The shops in the central areas of the city are generally open on Sundays, but usually lot's of them are closed on Monday morning.

Insurance

The Congress Organising Committee or its agents will not be responsible for any medical expenses, loss or accidents incurred during the congress. Delegates are strongly advised to arrange their own personal insurance to cover medical and other expenses including accident or loss. It is recommended that citizens from EU countries bring with them a current EHIC card.

Tax Refunds

Value Added Tax (VAT) is charged at 22% on most goods

Tipping

A small tip is appreciated for good service. Tipping is usual in pubs and bars.

Currency

The currency in Italia is the Euro.

Credit Cards

Major credit cards, particularly Visa e Mastercard are widely accepted.

Bancomat

There are several ATMs where you can withdraw the amount of money you want. As a precaution, make sure with your bank if your card is valid in Italy.

Smoking Policy

Under Italian law smoking is not permitted in pubs, restaurants, hotel lobbies and all enclosed public buildings.

What to Pack

Include a bathing suit and towel, sunscreen, jeans and casual wear. Smart casual for the gala dinner. Comfortable shoes are recommended.

Electric Power

230 V, 50 Hz



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Public Transportation

To get around town, you can make use of the local bus network AMAT. Please consider that public transportation in Palermo is not very timely, so consider possible delays when waiting for the bus. Bus tickets cost € 1.40 each and last 90 minutes from obliteration. Tickets can be bought at every "Tabacchi" shop in Palermo.

Taxi

There are usually an adequate number of taxis in operations in the downtown at any given time. However, it is not easy to hail a taxi from the street but from specific taxi stations (two of them are located just in (Piazza Ruggero Settimo/Politeama, Piazza Verdi/Teatro Massimo).

Useful Taxi Numbers

"Radio Taxi Trinacria" - Tel. +39 091 6878, www.radiotaxitrinacria.it

"Autoradio Taxi" - Tel. +39 091 513311, www.autoradiotaxi.it

Phone

International country code for Italy: +39

Code for Palermo city: 091

Emergency Numbers

Fire Brigade: 115

Ambulance: 118

Police: 112

Recommendations: Palermo is a big city, and as in all big cities, you have to take precautions.

Walk and travel with great care keeping your bags and pockets and make sure they are always well closed, especially on public transport. Avoid walking with large amounts of cash in your pocket.

In the evening, we suggest to take the larger streets, that are lit and used a lot and to avoid small, dark side streets.

The Organizing Secretary of EurOMA Conference 2014, will be available for any further need or information you might require.

We are looking forward to meeting you in Palermo

Best regards

The Organizing Secretary of EurOMA Conference 2014



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